

The Bureaucracy

1. When government regulations seem overly complicated we call them
 - a. garbage.
 - b. red tape.
 - c. bureaucracy.
 - d. prestidigitation.
2. The number of cabinet level departments is
 - a. eight.
 - b. ten.
 - c. fourteen.
 - d. sixteen.
3. The fifty independent agencies have over ___ bureaus, divisions, branches, offices, services and other subunits of government.
 - a. 500
 - b. 1000
 - c. 2000
 - d. 3500
4. Attributes of a bureaucracy include
 - a. a hierarchy.
 - b. division of responsibility.
 - c. impersonality.
 - d. (all of the above)
5. The theory that party loyalists should be rewarded and that government would be effective and responsive only if followers of the President held most key federal posts was called
 - a. just rewards system.
 - b. pure capitalism.
 - c. just compensation.
 - d. the spoils system.
6. Richard Nixon and Gerald Ford's crime control programs failed due to poor
 - a. legislation.
 - b. implementation.
 - c. articulation.
 - d. (all of the above)
7. The term "bureaucracy" originally referred to
 - a. the cloth covering the flat writing tables of the French government.
 - b. the cloth covering the desks of the Russian government.
 - c. a person's clothing bureau with specific drawers.
 - d. a selective method of hierarchical hiring.

8. Bureaucrats, in the modern sense, came into being to provide
 - a. responsibility and accountability.
 - b. accountability and efficiency.
 - c. predictability and responsibility.
 - d. predictability and efficiency.

9. The merit system passed after the assassination of President James Garfield in 1881 was part of the
 - a. Civil Service Commission.
 - b. Pendleton Act.
 - c. Hatch Act.
 - d. Garfield Employment Act.

10. The office which administers civil service laws, rules and regulations is the
 - a. Civil Service Employees office.
 - b. Office of Personnel Management.
 - c. Civil Service Administration.
 - d. General Accounting Office.

11. Presidents find it particularly hard to recruit good
 - a. Justices.
 - b. White House Assistants.
 - c. Secretaries of Departments.
 - d. Assistant Secretaries of Departments.

12. The 1978 Civil Service Reform Act abolished the
 - a. Civil Service Commission.
 - b. Office of Management and Budget.
 - c. Office of Personnel Management.
 - d. Merit System Protection Board.

13. Which agency hears charges of wrongdoing and orders corrective and disciplinary action against executive employees or agencies when necessary?
 - a. Civil Service Commission
 - b. Office of Management and Budget
 - c. Office of Personnel Management
 - d. Merit Systems Protection Board

14. The executive branch departments are headed by
 - a. Senior Executive Service employees.
 - b. secretaries.
 - c. chairmen.
 - d. directors.

15. Government corporations are distinct from other agencies and bureaus in the federal bureaucracy because they
 - a. report directly to the OMB rather than Congress.
 - b. have more control over the use of their earnings.
 - c. subcontract much of their work to the private sector.
 - d. do not have to hire employees using federal hiring guidelines.

16. If we want to know how much influence individual employees actually have, we study an organization's
 - a. vertical structure.
 - b. horizontal structure.
 - c. formal organization.
 - d. informal organization.

17. What is the most common basis of departmental subdivision?
 - a. geography
 - b. function
 - c. clientele
 - d. work processes

18. An example of an independent agency is the
 - a. Federal Deposit Insurance Corporation.
 - b. Securities and Exchange Commission.
 - c. General Services Administration.
 - d. National Labor Relations Board.

19. An example of an independent regulatory board or commission is the
 - a. Federal Deposit Insurance Corporation.
 - b. Securities and Exchange Commission.
 - c. General Services Administration.
 - d. Interior Department.

20. All of the following are bureaus EXCEPT the
 - a. Forest Service.
 - b. Social Security Administration.
 - c. Corporation for Public Broadcasting.
 - d. National Park Service.

21. The following union(s) represent federal government employees
 - a. American Federation of Government Employees.
 - b. National Treasury Employees Union.
 - c. National Association of Government Employees.
 - d. (all of the above)

22. Bureaucratic organizations tend to resist
 - a. outside direction.
 - b. flashy programs.
 - c. political alliances.
 - d. ineptitude.

23. A Standard Operating Procedure is another term for
 - a. inefficiency.
 - b. routine.
 - c. red tape.
 - d. paragraph out of the Federal Rules and Guidelines Manual.

24. Privatization refers to
 - a. the selling of government corporations to private industry.
 - b. allowing the private sector to control public assets.
 - c. the process of contracting public services to private organizations.
 - d. hiring of private contractors and consultants.

25. The office which prepares the president's annual budget is the
 - a. General Accounting Office.
 - b. Office of Management and Budget.
 - c. President's Budget Office.
 - d. General Staffing and Reporting Office.